

# Z-WP402

## Wireless call Pad

### Ticket Caller



## 1. Features

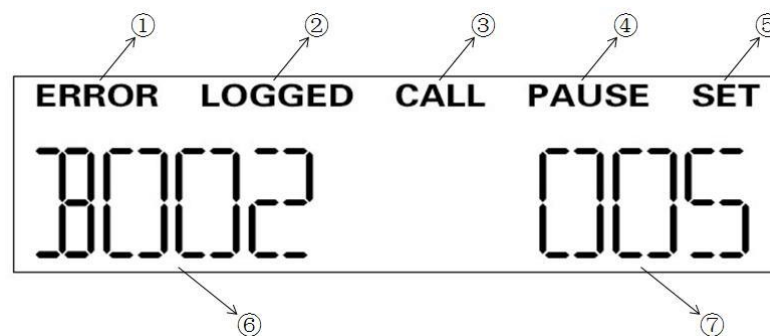
- ✧ Appearance streamlined design, novel, stylish and compact;
- ✧ LCD 60 degree angle design, you can clearly see the contents by sitting on the chair;
- ✧ DC 5V power supply design, you can use the power adapter, can also be inserted directly into the USB port to take power;
- ✧ Built-in antenna, using generic 433MHz frequency, there are high-power version and regular edition two versions, and reliable use of radius is 500 meters.
- ✧ Support setting wireless channel, maximum support 16 channels to meet the needs of multiple systems in the same place;
- ✧ 10-digit LCD display, can display ticket number 6-digit and waiting number 3-digit;
- ✧ Real-time refresh the waiting number, you can see the number of currently queued in real time;
- ✧ Multi-state instructions, you can easily know the current state in caller display;
- ✧ Provide evaluator line interface, support for setting evaluator sounds kind;
- ✧ Support dynamic settings counter service, you can set the priority for service;
- ✧ Fully functional operation, support special calling, automatic call, counter transfer, ticket delay, evaluation and so on;
- ✧ Support input all letters and numbers, you can call any form of special ticket number;

- ✧ Support a variety of simple and complex call mode, you can just press the call button to call, you also can press the call, confirmed, finished to normal call;
- ✧ Supports power saving mode, when the server shuts down automatically enter sleep mode after 10 minutes;

Provide comprehensive secondary development interface kits, sample programs, customers easily integrate;

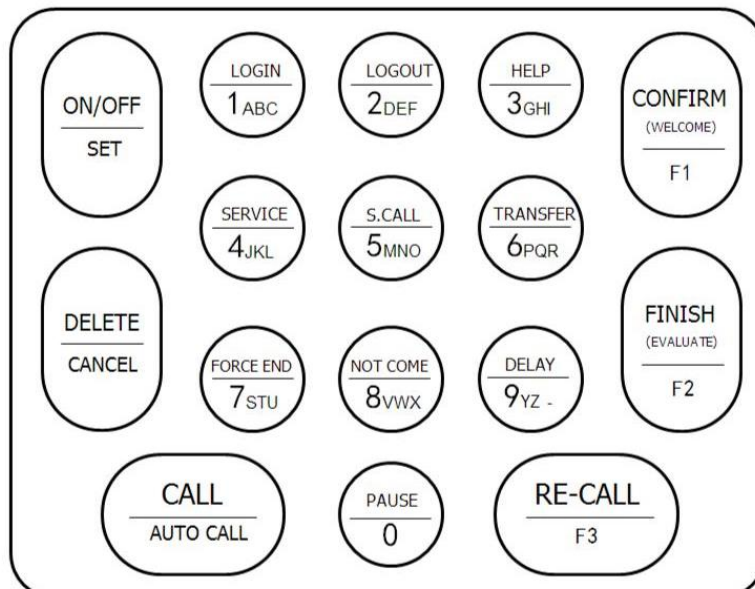
## 2. Schematic Diagram

### ➤ LCD Area



- ① **ERROR:** Show when connect to the server failed.
- ② **LOGGED:** Displayed after a successful login to the server.
- ③ **CALL:** After call next successful, show before the ticket handle finished.
- ④ **PAUSE:** Show after press the paused button.
- ⑤ **SET:** Show after long press the set button.
- ⑥ **Ticket:** Current ticket number has been successfully call.
- ⑦ **Waiting Number:** The current counter queued number of people.

## 3. Keypad Area



- ❖ **ON (OFF) / Set:** Short press to make the caller is turned on or off, long press entered the set state.
  - ❖ **DELETE / CANCEL:** Short press to delete a character in input state; Long press to cancel the current operation being performed.
  - ❖ **LGOIN:** Use the job number and password to login to the server. Available in the case of server requires, or do not respond.
  - ❖ **LOGOUT:** Cancel the login. Available in the case of successful login, or do not respond.
  - ❖ **HELP:** Speaker play a specified sound, available for help when the server function is enabled.
  - ❖ **SERVICE:** Set the current counter can handle business.
  - ❖ **S.CALL:** Special call. Call the specified ticket number.
  - ❖ **TRANSFER:** Set the ticket that have been successfully call transferred to other counter.
- FORCE END:** If set up a process flow for this service in the server setting, when call ticket successful, press this button to end all steps of the service, otherwise function same with the finish button.
- ❖ **NOT COME:** Mark the current ticket number customer not come.
  - ❖ **DELAY:** Depending on the server settings, press this button will be pushed the ticket back few people or few minutes.
  - ❖ **CALL / AUTO CALL:** Short press call a ticket number. When without a ticket, you can long press the button to enter the auto-call status, when a customer take a ticket, the ticket will automatically call by system.
  - ❖ **PAUSE:** Specific functions defined by the server, the default is the counter display show " Service Unavailable", press the button again to cancel pause.
  - ❖ **RE-CALL / F3:** Short press calls the last ticket number, long press to the retention function, specifically defined by the server.
  - ❖ **CONFIRM (WELCOME) / F2:** When in input mode, press confirm to complete; When in a call, press to mark the staff come time, if installed evaluator, will make the evaluator to play "Welcome " sound. Long press for the retention function, specifically defined by the server.
  - ❖ **FINISH (EVALUATE) / F3:** When in a call, press to mark the ticket number has been handled, if set up a process flow for this service in the server setting, it mark the current step has been handled complete. Long press for the retention function, specifically defined by the server.

## 4. Technical Parameters

Specifications	Parameters
Model	Z-WP402 (wireless)
Weight	145g, with power
Dimensions	133 x 85 x 27mm
Interface	USB
Power	DC 5V, can be USB powered
Display	10-digit LCD, ticket number: 6-digit; waiting number: 3-digit
Keys	16
Physical Address	1 to 998
Frequency	433MHz
Channel	1 to 16